



OTSU

B2C Retail • EU Local Warehouse Fulfillment

Company Profile

Electric power tools for home maintenance and professional use

Document date: 03 May 2026

1. Company Overview

OTSU is a B2C retail business focused on selling electric power tools for everyday use and home maintenance. Our core product categories include compact electric saws, angle grinders, power drills, and related accessories, all sold directly to end customers through online sales channels.

Key information:

- Company name: OTSU
- Business model: B2C retail (power tools and related accessories)
- Fulfillment: EU local warehouse dispatch (subject to stock and destination)
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- Document date: 03 May 2026

This document is prepared to provide a concise overview for customer communication, business partners, and compliance review.

2. Operations & Fulfillment

Orders are confirmed through the sales channel and fulfilled from EU local warehouses (subject to stock and destination). Shipments are handed to logistics carriers with tracking provided where available. After-sales support is handled via email.

Supporting documents may include:

- • Order confirmation / receipt
- • Invoice information (where applicable)
- • Shipping proof / tracking details
- • Customer communication records (support / returns)

We do not offer financial services, payment processing services, or third-party fund handling. Payments are received for retail goods only.

3. Fulfillment & Funds Flow (B2C)

A simplified operational loop for B2C power tool orders:

- • Customer places order → payment confirmed
- • EU local warehouse → picking & packing
- • Logistics carrier → trackable shipment (where available)
- • Customer receives goods
- • After-sales support → return or refund if applicable

Use of funds: customer payments are used for inventory procurement, warehousing and fulfillment costs, shipping/logistics fees, and routine business operating expenses. Refunds (where applicable) are processed back to the original payment method according to the relevant sales-channel policies and applicable consumer rules.

Contact for verification: please email us with the institution name and required document type; we can provide reasonable supporting evidence depending on context.